



## \*Return Policy

### COFFEE & CAPSULES

As coffee beans are a perishable product, Foghound does not accept returns of roasted coffee.

Capsules can be returned for a full refund within **30 days** if it is unused, unopened and returned in its original packaging.

### COFFEE MACHINES

Faulty Espresso machines will be replaced with new units at no charge to the consumer.

### CONSUMABLES & CLEANING PRODUCTS

Consumables & Cleaning Products can be returned for a full refund within **30 days** if it is unused, unopened and returned in its original packaging.

### SPARE PARTS

Spare Parts can be returned for a full refund within **30 days** if it is unused and returned in its original packaging.

### TERMS & CONDITIONS

Transport costs of products to be returned to FHICC premises for credit or exchange will be billed to the customer.

All goods to be returned to FHICC, should be unused, unopened and with all accessories and in original packaging.

\*A full refund will only be processed after all goods have been returned, inspected and assessed.

**TASTE OUR COFFEE, UNDERSTAND OUR CRAFT**

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REGISTRATION# Foghound Interactive CC 2003/099046/23 • VAT# 4700224522 • MANAGING MEMBER NF Symon

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**FRANKE**

COFFEE  
SYSTEMS

**ESPRESSO**